Postal Regulatory Commission

the Commission's Web site at http://www.prc.gov.

(b) Descriptions of the Commission's organization, its methods of operation, statements of policy and interpretations, and procedural and substantive rules, are published in the FEDERAL REGISTER publication system, and are available on the Commission's Web site, http://www.prc.gov.

§3004.20 Commission procedure when served a subpoena.

If an officer or employee of the Commission is served with a subpoena duces tecum, material that is not part of the public files and records of the Commission shall be produced only as authorized by the Commission. Service of such a subpoena shall immediately be reported to the Commission with a statement of all relevant facts. The Commission will thereupon enter such order or give such instructions as it deems advisable.

§ 3004.30 Relationship among the Freedom of Information Act, the Privacy Act, and the Commission's procedures for according appropriate confidentiality.

- (a) Coverage. FOIA applies to all Commission records and provides the public with access to government records.
- (b) Requesting records subject to the Privacy Act. A request by an individual for his or her own records contained in a system of records is governed by the Privacy Act. Release will first be considered under the Privacy Act pursuant to part 3003 of this chapter. However, if there is any record that the Commission need not release under the Privacy Act, the Commission will also consider the request under FOIA, and will release the record if FOIA requires it.
- (c) Requesting another individual's record. Request for records of individuals which may not be granted under the Privacy Act shall be considered under FOIA.
- (1) If the Commission makes a disclosure in response to a request and the disclosure is permitted by the Privacy Act's disclosure provision, 5 U.S.C. 552a(b), the Commission will rely on the Privacy Act to govern the disclosure

- (2) In some circumstances, the Privacy Act may prohibit the Commission's ability to release records which may be released under FOIA.
- (d) Requesting a Postal Service record. The Commission maintains custody of records that are both Commission and Postal Service records.
- (1) A request made pursuant to FOIA for records designated as non-public by the Postal Service shall be referred to the Postal Service; and
- (2) A request made pursuant to part 3007 of this chapter for records designated as non-public by the Postal Service shall be considered under the applicable standards set forth in that part.
- (e) Requesting a third-party record submitted under seal. The Commission maintains records of a confidential nature submitted by third parties as nonpublic materials.
- (1) A request made pursuant to FOIA for records designated as non-public by a third party shall be considered in light of all applicable exemptions; and
- (2) A request made pursuant to part 3007 of this chapter for records designated as non-public by a third party shall be considered under the applicable standards set forth in that part.

§ 3004.40 Hard copy requests for records and for expedited processing.

- (a) A hard copy request for records must:
- (1) Be in writing;
- (2) Include the name and address of the requester;
- (3) Reasonably describe the records sought;
- (4) Include a daytime telephone number;
- (5) Be clearly identified as "Freedom of Information Act Request" both in the text of the request and on the envelope;
- (6) Identify the request category under § 3004.51; and
- (7) Be submitted to the Secretary of the Commission at the offices of the Commission (901 New York Avenue, NW., Suite 200, Washington, DC 20268–0001).

§ 3004.41

- (b) Expedited processing. A person demonstrating a compelling need as defined in 5 U.S.C. 552(a)(6)(E)(v) may request expedited processing at the time of an initial request (or appeal) or at a later time. In addition to the requirements in paragraph (a) of this section, an expedited request for records must:
- (1) Demonstrate a compelling need as defined in 5 U.S.C. 552(a)(6)(E)(v);
- (2) Be clearly identified as "Expedited Freedom of Information Act Request" both in the text of the request and on the envelope; and
- (3) Certify the statement of compelling need to be true and correct to the best of the requester's knowledge and belief. At its discretion, the Commission may waive the requirement for certification.

§ 3004.41 Electronic requests for records and for expedited processing.

- (a) An electronic request for records must:
- (1) Be submitted using the Commission's online FOIA request form at http://www.prc.gov;
- (2) Reasonably describe the records sought;
- (3) Include a daytime telephone number and valid e-mail address; and
- (4) Identify the request category under § 3004.51.
- (b) Expedited processing. A person satisfying the requirements of paragraph (a) of this section may request expedited processing at the time of the initial request or at a later time by:
- (1) Demonstrating a compelling need as defined in 5 U.S.C. 552(a)(6)(E)(v);
- (2) Clearly identifying the request as an "Expedited Freedom of Information Act Request" in the body of the submission; and
- (3) Certifying the statement of compelling need to be true and correct to the best of the requester's knowledge and belief. At its discretion, the Commission may waive the requirement for certification.

§ 3004.42 Tracking of requests.

(a) Upon receipt of a request, the Commission shall assign a unique tracking number to the request and within 3 days (excluding Saturdays, Sundays and legal holidays) provide

that number to the person making the request.

(b) Any person with a tracking number may call or e-mail the Commission's Office of Public Affairs and Government Relations (PAGR) to check the status of a request. PAGR may be e-mailed at *PRC-PAGR@prc.gov* or called at 202–789–6800.

§ 3004.43 Response to requests.

- (a) Within 20 days (excluding Saturdays, Sundays and legal holidays) after receipt of a request for a Commission record, the Secretary or Assistant Secretary will notify the requester of its determination to grant or deny the request.
- (b) Granting request. If granting the request, the Secretary, or Assistant Secretary will notify the requester of any fees that must be paid.
- (c) Partial granting of request. If the Commission is unable to grant the request in its entirety, any reasonably segregable portion of the request shall be provided, with deleted portions treated as specified in paragraph (d) of this section, and the Secretary or Assistant Secretary will notify the requester of any fees that must be paid.
- (d) Denying request. If denying the request, in whole or in part, the Secretary or Assistant Secretary will inform the requester in writing of:
- (1) The reason for the denial, including each exemption used as a basis for withholding of the records sought and, if applicable, the harm to an interest protected by a statutory exemption;
- (2) An estimate of the volume of requested matter that was denied:
- (i) If disclosure of a record has been partially denied, the amount of information deleted will be indicated on the released portion if technically feasible; and
- (ii) If revealing the amount or location of a denied record will harm an interest protected by an exemption, then the description of the amount or location of deleted information shall be withheld.
- (3) The right to appeal the denial to the Commission within 1 year.
- (e) Expedited processing. Within 10 days (excluding Saturdays, Sundays and legal holidays) after receipt of a